

Holt Medical Practice's application to close Blakeney Surgery

Holt Medical Practice has applied to the Norfolk and Waveney Integrated Care Board for permission to close one of its three sites: Blakeney Surgery.

We understand the concern that this has raised with many of our patients, and particularly those local to Blakeney Surgery and who still use it as a site for medication collections. It is not a decision we have taken lightly, and we have given it long and careful thought. We feel it is a sensible business decision and the only realistic option for the wider Practice to remain robust and resilient in the evolving and demanding NHS.

We will shortly begin a period of public engagement that will run until to 30th September 2023.

During this period, we aim to make sure all patients are given the opportunity, should they wish, to share their views and participate in the discussion. This engagement phase is being run with the assistance of Healthwatch Norfolk.

We will use this period to:

- Explain why we are considering closing Blakeney Surgery and explore the impact this may have on all our patients.
- Discuss what the future could look like, should our application be declined; and
- Carefully consider how Holt Medical Practice and the community, might mitigate the impact of closure should our application be approved.

Timeline – Patient Engagement Phase

1st August to 30th September

Making a Plan	Public Information	Public Meeting	Patient Survey	Drop-in Sessions
Now & Ongoing Working with Healthwatch to agree the timeline and approach to the engagement phase to ensure objectivity along with wide and meaningful patient engagement.	1 st August 23 An information leaflet and web page will be made widely available explaining the Practice's reasons for making the application, the possible outcomes and the ways we might be able to mitigate the impact for our patients.	1 st August 23 @ Blakeney Village Hall 5 - 6.30pm Independently chaired All patients and stakeholders welcome.	14 th August 23 All patient survey Will be available on-line and in printed copy. Closing date - 30 th September.	14 th August - 30 th September - dates TBC @ Holt Surgery, Holt Library and Melton Surgery Staffed by Healthwatch

All patients and stakeholders are welcome and invited to attend the meeting in Blakeney on 1st August, to listen, and to share their views with us.

From 1st August, patients will also be able to share their thoughts with us by emailing a dedicated address (nwicb.blakeneypatientengagement@nhs.net) or by leaving written comments at any of the three Surgeries in a comments box. Any correspondence sent to the Surgery via mail should be addressed FAO Katie Franklin.

We will update this page with more information over the next few weeks as the engagement phase evolves.

We look forward to hearing from you.

The Partners,
Holt Medical Practice